

SEPTEMBER 2011

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

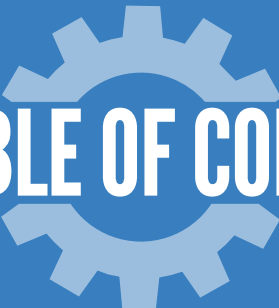


TABLE OF CONTENTS

SEPTEMBER 2011

LABOR QUICK STATS	03
DIVISION OF EMPLOYMENT SECURITY	04
DIVISION OF WORKERS' COMPENSATION	05
DIVISION OF LABOR STANDARDS	06-07
MISSOURI COMMISSION ON HUMAN RIGHTS	07
WEBSITE HITS	08
ARE YOU OFF THE BOOKS?	09

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.7%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 10/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$22,037,761.34**

Number of Employers in the Shared Work Program: **410**

Number of Affected Employees in the Shared Work Program: **27,991**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in September: **682**

SIF Balance (as of 9/30/11): **\$6,669,303.19**

New Permanent Total Disability (PTD) Claims Paid: **0**

New PTD Awards: **17**

Average PTD First Payment: **\$0**

PTD Recipients: **1,033**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$371,013.00**

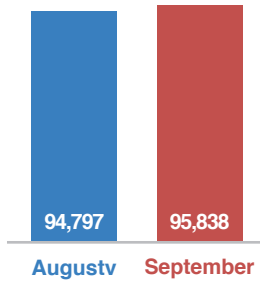
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$66,240.00**

Number of Missouri Miners Trained: **277**

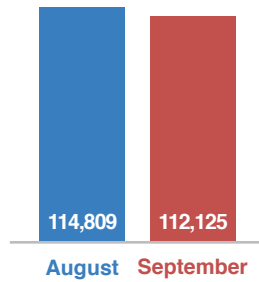
Number of Hazards Found at Missouri Mine Sites: **92**

Number of Miners Assisted by Hazards Removed: **236**

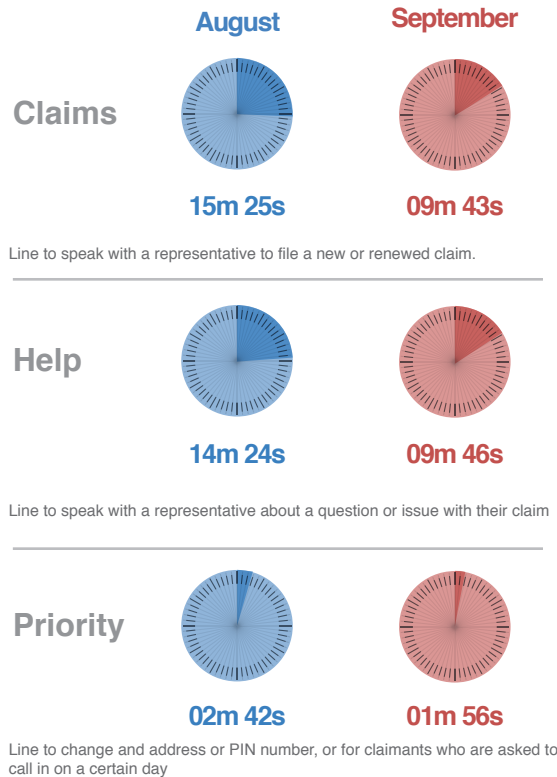
CALLS ANSWERED



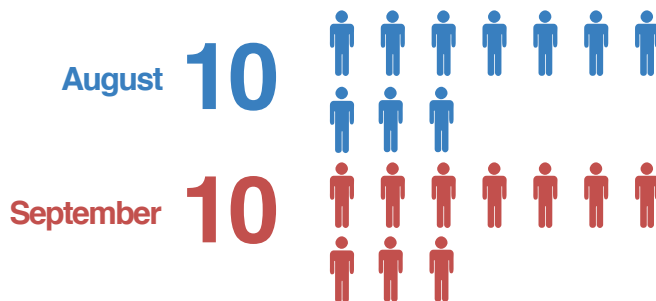
CALLS IN QUEUE



AVERAGE TIME CALLS IN QUEUE



NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION

August **61** Sept. **51**

MONEY RECOVERED IN FRAUD*

August **\$723,607** / Sept. **\$657,371** / YTD: \$8,318,993

MISCLASSIFIED WORKERS IDENTIFIED

August **945** / September **448** / YTD: 6,463

ACCOUNTS/EMPLOYERS WITH MISCLASSIFIED WORKERS

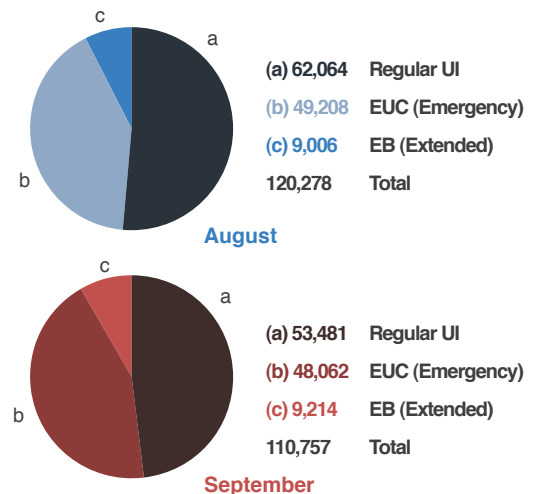
August **117** / September **101** / YTD: 978

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

August **\$114,495** / September **\$121,813** / YTD: \$992,981

* monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



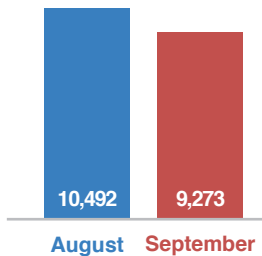
DELINQUENT EMPLOYMENT TAXES COLLECTED

\$ September 2010 **\$23,981,499.36**
 September 2011 **\$21,524,734.49**

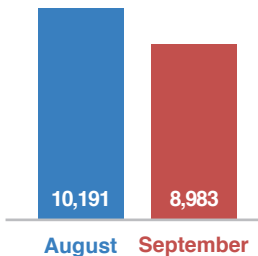
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

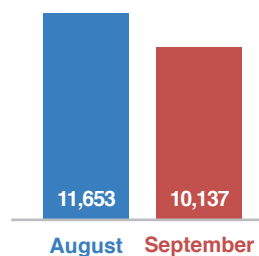
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



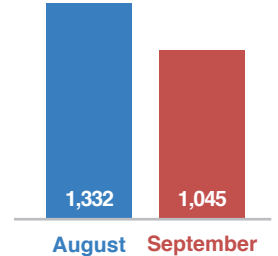
FIRST REPORTS OF INJURIES (FROIs) FILED



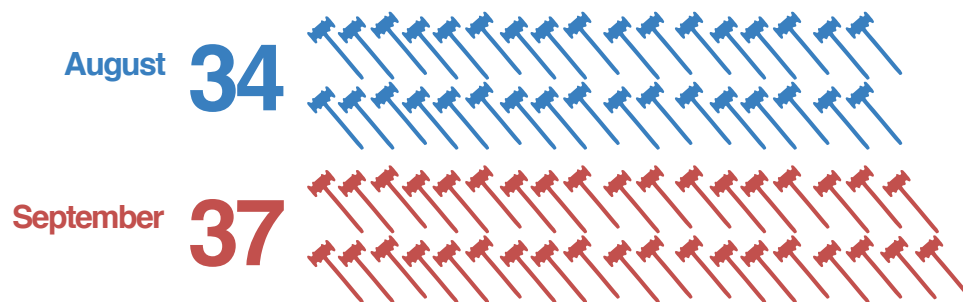
WORKERS' COMPENSATION CASES PROCESSED



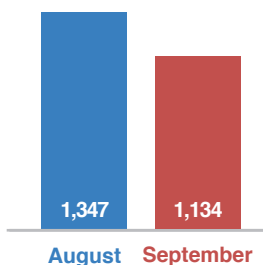
CLAIMS FOR COMPENSATION RESOLVED



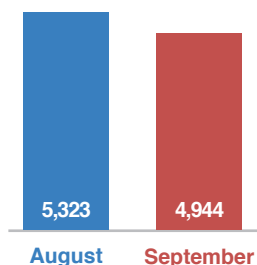
FRAUD & NONCOMPLIANCE CASES REFERRED FOR PROSECUTION



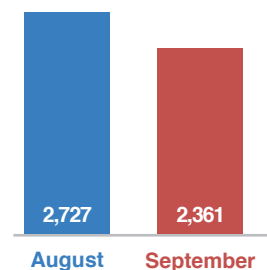
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



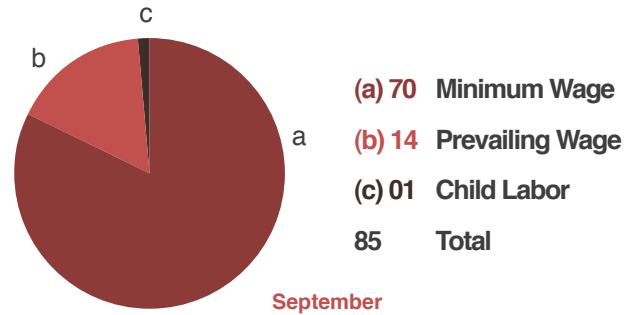
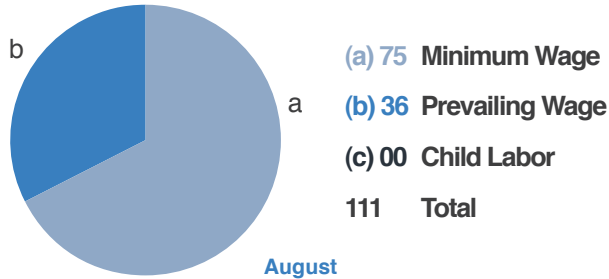
SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS

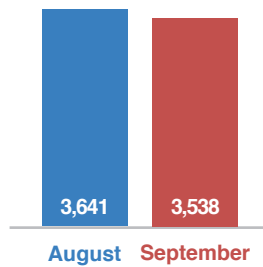


COMPLAINTS RECIEVED

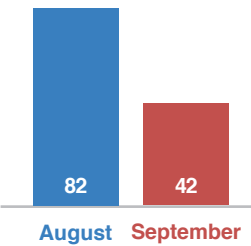


CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



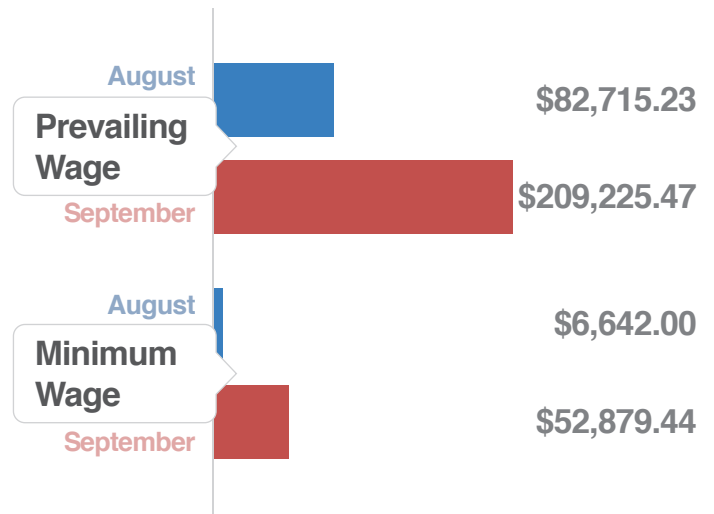
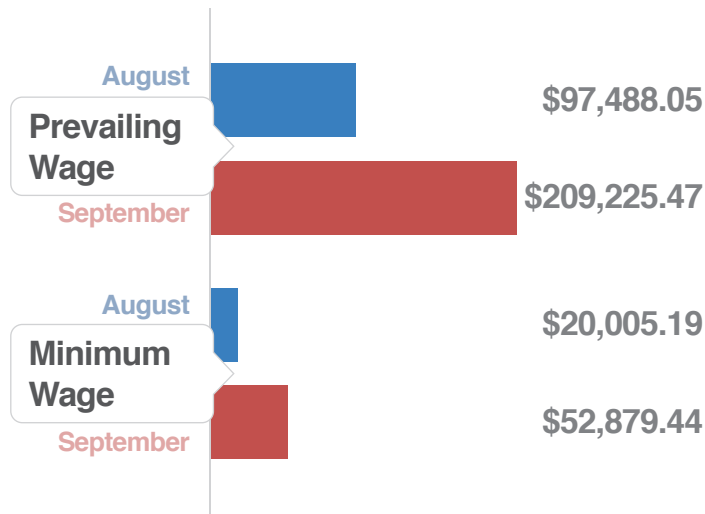
CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR



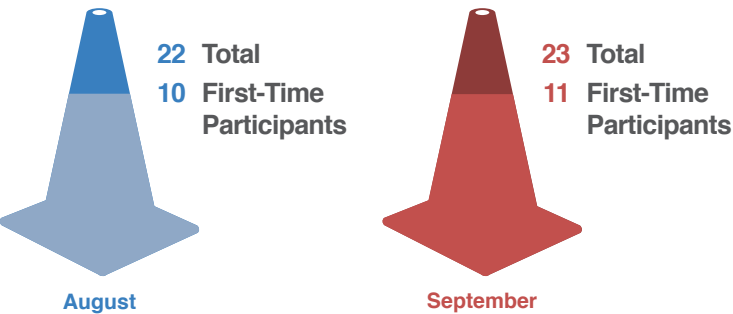
AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assesed

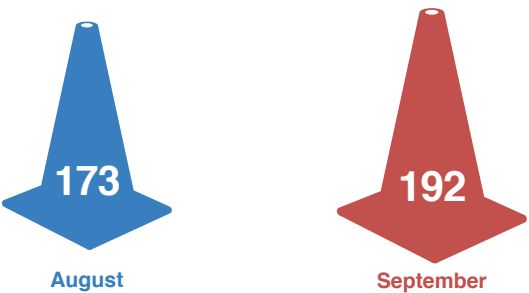
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



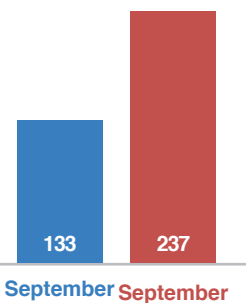
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

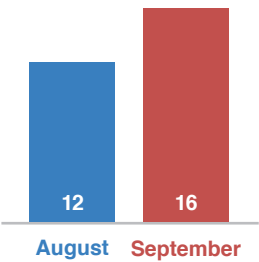
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

12 Within 180 Days
2 After 550 Days
35 Total

38 Within 180 Days
2 After 550 Days
53 Total



CASES SET FOR HEARING August 0 / Sept. 0

CASES APPEALED IN CIRCUIT COURT August 0 / Sept. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	August	September
Participants	298	370
Sessions	03	04

WEBSITE HITS FOR SPECIFIC PAGES

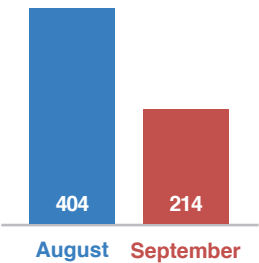
DIVISION OF WORKERS' COMPENSATION WEB HITS

	August	September
Workers' Compensation	10,094	9,169
Second Injury Fund	584	533

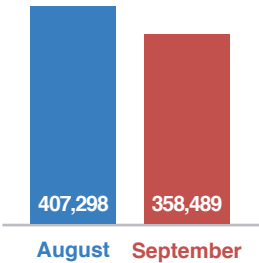
DIVISION OF LABOR STANDARDS WEB HITS

	August	September
Minimum Wage	9,690	8,379
Wage & Hour	3,775	3,397

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

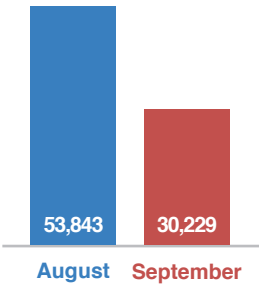


UI INTERNET CLAIMS WEB HITS

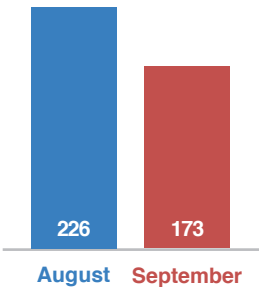


USTAR WEB HITS

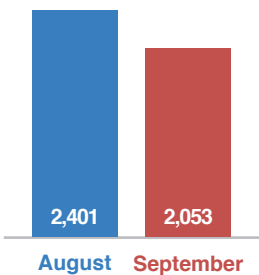
(the MO Unemployment State Tax Automated Reporting/USTAR System)



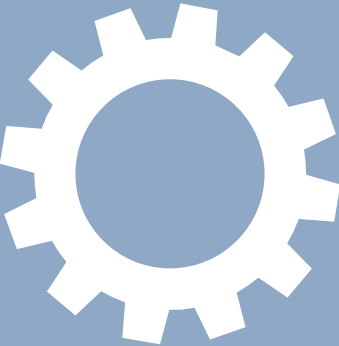
WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS SEPTEMBER
651,790



Are you **OFF THE BOOKS?**



1099 FRAUD - WORKER MISCLASSIFICATION

The Department increased efforts in identifying worker misclassification/1099 Fraud starting in 2009 which included more industry based targeted audits as well as the hiring of more staff. In addition, the Department launched a new campaign **Off the Books** to educate employers about their unemployment tax and workers' compensation responsibilities as well as inform employees about their rights as workers. **Off the Books** included a new website, a hotline number, online assessment, and access to free training for businesses and organization.

573-751-1099 / **HOTLINE**

JULY

52
Calls

AUGUST

56
Calls

7.7% INCREASE

SEPTEMBER

156
Calls
178.6% INCREASE

AS OF
OCTOBER 19, 2011



labor.mo.gov/offthebooks / **WEBSITE**

PAGE VIEWS

AUGUST

386

SEPTEMBER

1,430

**ASSESSMENTS
TAKEN**

30

1,612

AS OF
AUGUST 31, 2011

identified

5,899

misclassified workers

employed by

874

employers

additional amount owed by employers

\$837,593.03

due to misclassification